

# How does Illume Benefit Libraries and British Columbians?

## EXTENDS OFFERINGS

With **103 participating libraries** sharing their collections with one another, each library can extend what they offer patrons beyond their home collections.

## SUPPORTS

The Illume Support Centre provides libraries with **troubleshooting and training support**.

## ADVOCATES FOR LIBRARIES

The Illume Support Centre **champions enhancements** requested by libraries with the software vendor Auto-

Graphics. Since 2019 nine Illume-recommended software enhancements have been accepted, resulting in a better platform for all.

## SAVES MONEY AND TIME

Centralized coordination and collaboratively-licensed software **saved the province \$1.6 million in 2022**. Participating libraries save staff time on negotiation and administrative tasks that are coordinated instead by the Illume Support Centre.

## OFFERS CONVENIENCE

Patron-initiated interlibrary loan (PI-ILL) lets patrons **request items online themselves**. 42,000 patron-initiated requests were submitted in 2022.

## REDUCES BARRIERS

Whether it's a student trying to access an article for their research, or a book club seeking books for their next meeting, interlibrary loan connects patrons with what they need, even if their home library doesn't have it. **This is a huge benefit for people living in remote areas.**

## PROVIDES ACCESS

Thanks to interlibrary loan, patrons **have access to over 16 million items!** And it's more than just books... Illume allows libraries to share media like DVDs, Blu-rays, Audiobook CDs and more, if desired, for physical loans. And there are also plenty of materials available for copy loans, including eBook chapters and both electronic & scanned journal articles.